

Please find the following information regarding to activating your LUT account. If already successfully having activated your LUT account, kindly ignore this e-mail.

1. LUT account for students starting their studies first online and not able to activate the LUT account with Finnish e-identification methods

• You must get and activate your LUT account before the Orientation Days

- Send an e-mail to studenthelpdesk@lut.fi
 - Use "New student" as the subject for your e-mail
- Include the following details in your e-mail:
 - Your name
 - Your e-mail address
 - Your complete & accurate mobile number
 - international one with the country code
 - Campus (Lappeenranta/Lahti)
 - Name of your programme

- LUT Student HelpDesk will contact you in 2-3 working days and provide you with further information

1. LUT account for students who are able to use Finnish e-identification methods (online banking ID etc.)

- Activate your account by following the instructions given at [Uni - LUT User Account](#).

2. LUT account for students not able to use Finnish e-identification methods but attending the Orientation Days on-campus

- Your LUT account can be activated during the Orientation Days